

East Tennessee Information & Referral, Inc.
P. O. Box 33002
Knoxville, TN 37930-3002
Phone: 865-374-0453

Fax: 865-577-3708

Web: www.211easttn.org

Friday, December 23, 2005

Board of Directors

Board Chair
Charles Gray

Treasurer
Gary Young

Directors:
Jennifer Carpenter
Marion Ferrill
Ivan Harmon
Kathy Hatfield
Russ Jensen
Rusty Seymour
Ann Staup
Jenni Wylie

Advisors:
Charles Finn
Dwight Van de Vate

Tennessee Regulatory Authority
Attn: Chairman Ron Jones
460 James Robertson Parkway
Nashville, TN 37243-0505

RE: Petition of Helping Hands Home Assistance, Inc. for 211 Utility Allocation in East Tennessee (Docket 05-00141)

Dear Chairman Jones,

Please find enclosed for filing an original and 14 copies of Tennessee Alliance of Information & Referral Systems Petition to Intervene. Please date stamp one copy for my records.

Thank you for your assistance in this matter. If I may be of assistance please do not hesitate to contact me at 865 -374-0453.

Sincerely,

Gary Young, Chair

East Tennessee Information and referral
PO Box 33002
Knoxville, TN 37930



A United Way Agency

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

December 22, 2005

IN RE:)	
)	
PETITION OF HELPING HANDS HOME)	DOCKET NO.
ASSISTANCE, INC. FOR 211 UTILITY)	05-00141
ALLOCATION IN EAST TENNESSEE)	

**PETITION OF EAST TENNESSEE INFORMATION & REFERRAL
FOR LEAVE TO INTERVENE**

East Tennessee Information & Referral ("ETI&R") hereby petitions the Tennessee Regulatory Authority ("Authority") for leave to intervene pursuant to Tenn. Code *Ann.* § 4-5-3 10 (2005), Tenn. Code *Ann.* §65-2-107 (2004), and Tenn. Comp. R. & Regs. 1220-1-2-.08 (2005) in the referenced proceeding.

In support of this petition, ETI&R respectfully states the following

1. ETI&R is a charitable not for profit corporation. ETI&R's principle place of business is in Knoxville, Tennessee. ETI&R has been designated the 2-1-1 provider for Knox County and all contiguous counties in East Tennessee. ETI&R is a member of TNAIRS, the state 2-1-1 Collaborative.

2. TNAIRS has proposed a Plan for Statewide Coverage and it has been filed with this Authority in docket number 04-00342 "PETITION OF EAST TENNESSEE INFORMATION & REFERRAL FOR 2-1-1 STATEWIDE COVERAGE." Said Petition provides for the provision of 2-1-1 service for the entire State of Tennessee, including the counties outlined in paragraph 3 below.

3. ETI&R has become aware of an application of Helping Hands Home Assistance (HHHA), which seeks 2-1-1 Designation in eight counties in East Tennessee: Campbell, Claiborne, Cocke, Hamblen, Hancock, Monroe, Morgan, and Scott Counties.

4. ETI&R has a direct interest in how 2-1-1 service is provided and believes HHHA does not have the experience or ability to provide quality information & referral through the 2-1-1 dialing code. Further, ETI&R believes that a statewide approach to the provision of 2-1-1 is the most efficient and practicable way to provide this very important service and that HHHA's application or petition should be dismissed in favor of TNAIRS statewide plan.

5. ETI&R moves to intervene in this matter in order to insure that its interests are represented as the 2-1-1 Designee in Knox and contiguous counties.

6. ETI&R believes its Petition for Intervention is warranted and is being filed more than seven (7) days prior to the hearing of this matter.

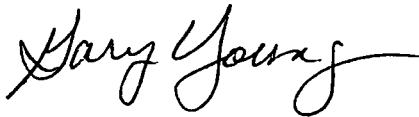
7. The Petitioner's participation will not impair the interests of justice or the

orderly prompt conduct of the Authority's proceeding.

WHEREFORE, ETI&R respectfully requests that it be granted leave to intervene and participate in this proceeding with all attendant rights and responsibilities, including but not limited to the right to participate in any and all pre-hearing conferences, to produce and cross examine witnesses, to seek data requests and other discovery, and to file motions, briefs, testimony, and/or comments in order to assist the Authority's deliberations and otherwise protect the interests of ETI&R and the public interest.

Additionally, Petitioner requests to receive copies of any notices, orders or any other documents filed herein, and have such other, further and general relief as the justice of their cause entitles them to receive.

Respectfully submitted,

A handwritten signature in cursive script, reading "Gary Young".

Gary Young

Board President

East Tennessee Information & Referral

P.O. Box 33002

Knoxville, TN 37930-3002

(865) 374-0453